

## Information | Data protection information in accordance with Art. 13 GDPR

v1.1

### Data protection information regarding the processing of data in case of “Pay Per Use” | Version: 19.03.2019

This data protection information informs you about the processing of your personal data at the **TRILUX Group**, the group companies, departments and groups. In accordance with Art. 4 No.1 GDPR, personal data includes all information that relates to or can be related to your person, in particular by means of assignment to an identification such as a name, contact data, or a customer number with which your person can be identified.

#### Personal information and personal data

The companies of the **TRILUX Group** collect and process information both in paper form as well as in digital form.

These data may include:

- Salutation
- Last name, first name
- E-mail address
- Telephone number (optional)

The personal data is stored in our systems. The information entered remains stored until the elimination of the intended purpose or until any withdrawal prior to that.

#### Purposes of the collection and processing

**TRILUX** collects, processes and uses your personal data to the extent necessary to create an offer for the “Pay Per Use” service for you. A further processing takes place only if you have consented to that or if an overriding statutory provision applies.

To some extent, we utilise external service providers for the processing of your data.

We carefully select these service providers, provide them with written orders, and bind them to our instructions. We inspect them regularly. The service providers will not pass these data on to third parties, but will rather delete them subsequent to fulfilment of the contract and expiration of the statutory retention periods, unless you have consented to a storage above and beyond this duration.

#### Your data protection rights

Your data protection rights are regulated in Chapter III (Art.12 ff.) of the European General Data Protection Regulation (GDPR). According to these regulations you have a right to information about the personal data stored about your person, about the purposes of the processing, about possible transfers to other places and about the duration of the storage.

To exercise your right to information you may also receive extracts or copies. If data is incorrect or no longer necessary for the purposes for which it was collected, you may request the rectification, erasure or restriction of processing. If provided for in the processing procedures, you may also view and, if necessary, rectify your data yourself.

**To the extent that the processing of your data is carried out to maintain legitimate interests, you have the right to object to this processing at any time at the contact information we specified if your particular situation gives rise to reasons that prevent this data processing. We will then discontinue this processing unless it serves compelling legitimate grounds on our part.**

If you have any questions about your rights and the exercising of your rights, please contact our Support department or our Data Protection Officer.

### **Legal basis for the processing of your personal data**

Legal basis for the processing of your personal data is Art. 6 Par.1 b) GDPR (for purposes of conducting business and/or the initiation of business transactions). The entering of the phone number and the ordering of the newsletter are carried out based on Art. 6 Par. 1 a) (Consent). Your consent is voluntary and can be withdrawn by you at any time effective for the future, unless otherwise agreed. You will not suffer any disadvantages if you do not grant your consent or if your consent is subsequently withdrawn.

To the extent that further data may not be directly required for the execution of the survey, the processing is based on a legitimate interest of the company pursuant to Art. 6 Par. 1 f) GDPR.

A legitimate interest can, e.g., result from internal organisational and administrative purposes. Unless the protection of your interests, fundamental rights and freedoms prevails, your data may be processed in this case.

In the case of a processing of personal data to carry out tasks in the public interest (Art. 6 Par.1 e) GDPR) or to maintain legitimate interests (Art. 6 Par.1 f) GDPR), you may object at any time to the processing of personal data concerning you, effective for the future. In case you object, we will have to cease any further processing of your data for the aforementioned purposes, unless

- compelling legitimate grounds for the processing exist which override your interests, rights and freedoms, or
- the processing is necessary for the establishment, exercise or defence of legal claims.



## Duration of storage

Your personal data will only be stored as long as knowledge of the data is required for the purposes for which they were collected or as long as legal or contractual retention regulations require.

Differing legal retention periods result, e.g., from tax regulations or any contractual warranty and guarantee rights, and extend up to ten years for documents and receipts relevant under tax law.

## Transfer of your personal information

The recipients of the personal data may include any and all companies and subsidiaries that belong to your group of companies (hereinafter referred to as “Group Companies” or also as **TRILUX Group**). The addresses of all companies of the **TRILUX Group** can be viewed at our website. Furthermore, a list of all Group Companies can be requested from our data protection officer.

Your personal data will be transmitted or disclosed to external parties only to the extent this is mandated by a rule of law, or is required for the fulfilment of the intended purpose, e.g. in the context of projects to other external project participants. Service providers we use, e.g. for the provision of IT services, may also be recipients of data on your person in the context of an order processing in accordance with Art. 28 GDPR.

In the context of our cooperation, we are using a CRM system provided by Salesforce Inc. headquartered in the USA. Salesforce Inc. also operates servers within the EU, but it cannot be ruled out that data may in this context be passed on into a third country (e.g. the USA) processed there and/or that your data stored within the EU may be accessed by third countries. Salesforce Inc. is processing your personal data under the EU-US Privacy Shield. An order processing agreement in accordance with Art. 28 GDPR with EU standard contractual provisions regarding the maintaining of an appropriate level of data protection has been concluded with Salesforce Inc.

## Controller for the processing of your personal data

Unless otherwise agreed upon in a contract, the competent authority and responsible body for the collection, processing, and use of your personal data is **TRILUX Vertrieb GmbH** | Heidestraße 4 | D-59759 Arnsberg | +49 (0) 29 32 301 0 | info@trilux.de.

## Complaints about the processing of your personal data

If you have any concerns or questions about the processing of your personal data and information, you are welcome to contact our Support department. However, you may also contact the data protection officer of the **TRILUX Group** or the supervisory authority for data protection using the contact details below.

- Data protection officer of the companies of the **TRILUX Group**:

Thorsten Schröers | SAFE-PORT Consulting GmbH  
Heidestraße 4 | D-59759 Arnsberg  
+49 (0) 29 32 301 0 | [privacy@trilux.com](mailto:privacy@trilux.com)

- Supervisory Authority responsible for **TRILUX**:  
State Commissioner for Data Protection and Freedom of Information of the German State of North Rhine-Westphalia  
Kavallierstraße 2 - 4 | D-40102 Düsseldorf  
+49 (0) 211 384 24 0 | [poststelle@ldi.nrw.de](mailto:poststelle@ldi.nrw.de)

It is pointed out that in case of a non-provision of the personal data of the affected party an offer for the “Pay Per Use” service cannot be provided.